

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S75	0	379/265 and customer with (feedback or feed-back or (feed near back)) same data near mining and feedback and data near mining	US-PGPUB; USPAT	OR	ON	2008/07/21 08:18
S76	17	romelia near2 flores. in.	US-PGPUB; USPAT	OR	ON	2008/07/21 08:18
S77	3	379/265 and (rout\$6 or forward\$6 or transfer\$8 or sent or send\$6 or transmi\$7) near3 (call or calling or caller or customer or party or user or client) near4 based near3 (feedback or feed-back or survey)	US-PGPUB; USPAT	OR	ON	2008/07/21 08:19
S78	84	(rout\$6 or forward\$6 or transfer\$8 or sent or send\$6 or transmi\$7) near3 (call or calling or caller or customer or party or user or client) near4 based near3 (feedback or feed-back or survey)	US-PGPUB; USPAT	OR	ON	2008/07/21 08:21

S79	1	379/265.01 and ((customer near relationship near management) or CRM) and channel and available near4 (agent or operator or representative) with (skill or location or cost or language or sale or satisfaction) and rout\$5 near3 request	US-PGPUB; USPAT	OR	ON	2008/07/21 08:22
S80	14	(rerout\$5 or re-rout\$5 or redirect\$6 or re-direct\$6) near3 (customer or client or call or caller or calling or user or subscriber) near4 feedback	US-PGPUB; USPAT	OR	ON	2008/07/21 08:22
S81	5	(chang\$5 or modif\$7 or updat\$6 or adjust\$7 or alter\$6) near3 (call or caller or calling or customer or client or party or user or subscriber) near3 (rout\$6 or forward\$6) near5 feedback	US-PGPUB; USPAT	OR	ON	2008/07/21 08:22
S82	5	(chang\$5 or modif\$7 or updat\$6 or adjust\$7 or alter\$6) near3 (call or caller or calling or customer or client or party or user or subscriber) near3 (rout\$6 or forward\$6) near5 feedback and (rout\$5 or forward\$5) and feedback and (chang\$5 or modif\$7 or updat\$6 or adjust\$7 or alter\$6)	US-PGPUB; USPAT	OR	ON	2008/07/21 08:22

S83	25	customer with (feedback or feed- back or (feed near back)) same data near mining and feedback and data near mining and (updat\$5 or modif\$7 or chang\$5)	US- PGPUB; USPAT	OR	ON	2008/07/21 08:28
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7/21/08 9:08:25 AM

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